



TOTAL LAWN CARE



The following is Total Lawn Care's guidelines pertaining to Lawn Maintenance Programs

LAWN MAINTENANCE GUIDELINES

The Weekly and Bi-Weekly seasonal program commences in the last week of April and concludes upon the earliest attainment of one of the following conditions:

Weekly Program: a) 25 mowing services performed or b) As of October 31st of the seasonal program year

Bi-Weekly Program: a) 13 mowing services performed or b) As of October 31st of the seasonal program year

The purpose for the conclusion conditions is due to the hot peak days of summer. In the "drought" type environment, grass can go into hibernation to protect itself from the hot sun and extreme heat. Grass may turn brown and/or grow at a very slow rate, thus not requiring mowing. It is the determination of the Total Lawn Care supervisor to elect NOT to mow your lawn on your regular scheduled mowing day to prevent damaging/harming your lawn from the mowing process.

Due to weather extremes that have been occurring, it is possible the mowing commencement could be moved up or back a week.

Bi-Weekly Program Customers be advised: If growth of the lawn is "aggressive" and requires "extra effort" beyond a routine mowing, an additional "labour time" charge will be applied due to the extra time and effort required to properly mow the lawn. In most cases, a second pass of the lawn with the mower is required. A bagging fee may also be applied due to extensive length and/or thickness of the lawn causing the mower to "bog down" and/or jam. This situation occurs due to weather conditions, regularly watering and/or fertilizing of the lawn. A routine mowing consists of mowing the lawn at a standard walking pace without any hesitation/difficulty by the mower to cut the lawn.

The Total Lawn Care supervisor will determine the appropriate mowing height based on time of season, weather and lawn condition. Unless otherwise instructed, the standard mowing height during spring and fall is between 2 and 2 ½ inches. During summer, the mowing height is increased to between 2 ½ to 3 inches.

Due to insurance and safety reasons, Total Lawn Care will NOT trim between the stone or interlock walkway, driveway or sidewalk. Trimming is strictly for the edges where grass meets the garden, walkway, driveway or sidewalk.

Please ensure the mowing area is kept in a general clean state. Members of the lawn mowing team are not expected or responsible for moving furniture, toys, garbage, etc. due to insurance reasons. Insurance does not cover damage to property or employee injury as a result of moving items from the mowing area.

In the event you fall 15 days behind in payment for services from the last dated statement, Total Lawn Care reserves the right to terminate the contract and discontinue servicing the property without notice. Any outstanding amount will be sent to credit and collections as outlined in the customer statement letter.

If you have any questions, feel free to talk to a member of the Total Lawn Care team anytime.

Regards

Stephane Hebert
Owner/Operator